

CAPABILITY STATEMENT

Programme leadership for critical infrastructure.

Vendor-independent delivery for communications, operational technology
and government programmes — across New Zealand, Australia & PNG.

20+

YEARS PROGRAMME
LEADERSHIP

4,000+

OPERATIONAL USERS
SUPPORTED

Nationwide

COMMUNICATIONS
PROGRAMMES

NZ · AU · PNG

MULTI-JURISDICTION
EXPERIENCE

ABOUT TANDEM IT

TandemIT is a specialist programme delivery consultancy focused on critical communications, operational technology, public safety, government and infrastructure. We lead, recover and assure complex programmes in operationally critical environments — where uptime, safety and accountability are non-negotiable.

Brett Hawthorne

Principal Consultant & Director



Brett Hawthorne is a senior programme leader with more than twenty years delivering communications, operational technology and infrastructure programmes for government, public safety and critical industry. He has led and recovered nationwide programmes supporting more than four thousand operational users — police, fire, ambulance, utilities and emergency operators — across New Zealand, Australia and Papua New Guinea.

His practice combines hands-on programme leadership, governance and assurance with deep vendor-independent expertise in land mobile radio, control rooms, network modernisation and operational technology. Brett founded TandemIT to give critical-infrastructure owners senior, outcomes-focused delivery without the overhead of a large firm.

DIRECT CONTACT

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WHY TANDEMIT

Senior delivery, without the overhead.

Vendor independent

No reseller relationships. Recommendations are made on technical merit and programme fit.

Critical communications expertise

Deep experience across LMR, control rooms, dispatch and mission-critical networks.

Operationally critical environments

Comfortable in 24/7, safety-of-life and regulated infrastructure settings.

Senior programme leadership

A programme principal accountable end-to-end — not a tiered consulting pyramid.

Programme recovery capability

Stabilising distressed programmes, restoring governance and re-baselining delivery.

What we do.

01

Programme Delivery

Senior leadership of complex, multi-vendor, multi-stakeholder programmes.

02

Critical Communications

Land mobile radio, control rooms, dispatch and mission-critical networks.

03

Programme Recovery

Stabilisation, governance reset and re-baselining of distressed programmes.

04

Operational Technology

OT modernisation, integration and lifecycle for infrastructure operators.

05

Assurance & Governance

Independent reviews, gateway assessments and governance uplift.

06

Business Cases & Procurement

Investment cases, market engagement and procurement leadership.

REFERENCE ENGAGEMENTS

Selected programmes.

Nationwide Critical Communications Programme

Public Safety · New Zealand

Programme leadership of a nationwide communications refresh.

Outcome — Uplifted coverage and resilience for 4,000+ frontline operational users.

Operational Technology Lifecycle

Critical Infrastructure Operator

OT asset lifecycle, integration and field rollout leadership.

Outcome — Standardised OT platform across multiple sites; reduced sustainment risk.

Control Room & Dispatch Modernisation

Emergency Services

Recovery and delivery of a multi-vendor dispatch modernisation.

Outcome — Restored programme to baseline; cutover with zero loss of operational service.

Regional Communications Build — PNG

Government · Papua New Guinea

End-to-end delivery of a regional communications build.

Outcome — Commissioned new sites supporting government operations in a remote region.

Discuss your programme.

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